



123 Inverness Road
Athens, GA. 30606
706-395-6042
info@core-restore.com
www.core-restore.com

Core Restore Cancellation, No Show and Re-scheduling Policy for NJ Clients

1. Core Restore shall send out Venmo payment requests to all clients on the Tuesday or Wednesday prior to the week in which services shall be rendered.
2. Any applicable service fees associated with mobile APP usage (aka. Venmo) shall be added to the Core Restore session fees, and passed on to the client.
3. Core Restore requires that cancellations and/or re-scheduling of appointments be made no later than **5pm on the Thursday prior to the scheduled MAT® session week in which services shall be rendered** in order to avoid late cancellation fees. Given that our MAT specialist is traveling extensively to provide these services, we will be unable to accept cancellations, or provide refunds after 5pm on the Thursday prior to any scheduled session.
4. Core Restore shall only allow weather related appointment changes in the event of posted national weather service hurricane, winter storm or blizzard warnings. It is the client’s responsibility to make weather-related changes no later than **5pm on the Friday prior to their scheduled MAT® session in order to avoid cancellation fees.**
5. Cancellation/no show charges when applied shall be equivalent to the **full cost** of the scheduled MAT® session.
6. Reminder texts & emails are a courtesy. Clients are responsible for on time session attendance.
7. My Venmo “handle/contact” information is: @_____

My signature below indicates my acceptance and understanding of the Core Restore cancellation policy, and my agreement and willingness to follow the dictates of the established policy.

Client Name (please print)

Client Signature

Today’s Date