



Core Restore
700 Asbury Avenue-Floor 1
Asbury Park, NJ 07712
732.502.0100
info@core-restore.com
www.core-restore.com

Core Restore Cancellation, No Show and Re-scheduling Policy

1. Core Restore requires a minimum of **24 business hours** when re-scheduling appointments to avoid cancellation fees.
2. Weather cancellations, even when within 24-business hours, is **not** covered under this policy. To avoid additional charges, it is the client's responsibility to keep updated on weather conditions in their area, and plan in advance for needed cancellations due to travel concerns.
3. Sessions scheduled on Mondays must be cancelled no later than 5pm on the Friday prior to any scheduled Monday appointment.
4. Session reminder calls/texts are merely a courtesy. The client ultimately remains responsible for session attendance.
5. The cancellation/No Show fee charged shall be the **full cost** of the originally scheduled session and must be paid **on the day of the cancellation**.
6. Clients shall receive a "**Venmo Payment Request**" for cancellations but not related to illness or death in the family unless used the allowed (3) times. It is our expectation that these requests shall be responded to on the day that the request was made.
7. Core Restore shall charge an additional daily fee of **\$50.00** for each day in which a Venmo Payment request is not remitted.
8. If cancellations (for any reason) occur more than (3) times in a calendar year, Core Restore will be unable to provide advanced appointment scheduling.
9. **Clients are responsible for rescheduling** at the time of cancellation to ensure that they remain scheduled out for "four weeks".

Client Name (please print)
Mailing Address
City, State & Zip Code

My signature below indicates: **(a)** my acceptance and understanding of the Core Restore cancellation and policy, **(b)** my agreement to remit payment in instances of non-emergent cancellations as defined above.

Client Signature

Today's Date